ICE GetOn

Important Information regarding the availability of your Online Services

Following a successful test migration, we are now moving towards the Go Live phase, meaning the migration of GEMA's documentation data to the ICE database. In order to migrate the works and agreement data, we first need to shut down our legacy system, secure the data, and then transfer it to the ICE database. During this time, some services in the online portal will be unavailable or only available to a limited extent.

The key dates and information for you are outlined below:

Unavailable from 2 November until further notice:

- Online Work Amendments
- Minimal Work Amendments as well as Easy Acquisition of Publishing Rights

The following Online Portal services will be unavailable from 2 November until 10 December:

- My Sub-publishing Agreements (new registrations and terminations, as well as updates (NEW))
- My Repertoire and Repertoire Search (with ICE data)
- Online Work Registration (original and sub-published works)
- AV Notification Service
- ECP Service

The Enhanced Repertoire Search using GEMA data (as of 2 November) will remain available throughout this period!

Publishers who report **via CWR should submit their reports to GEMA as usual**; however, files will only be processed by ICE from 10 December onwards.

Please note: Manual work requests, such as work amendments submitted to GEMA by email between 2 November and 31 December 2026, will not be processed by ICE until January 2027. We therefore ask you to carefully assess whether a work amendment is genuinely necessary during this period and to submit requests only in urgent cases. By the time your request is processed, the underlying data may already be outdated, which could affect the relevance of the requested changes.

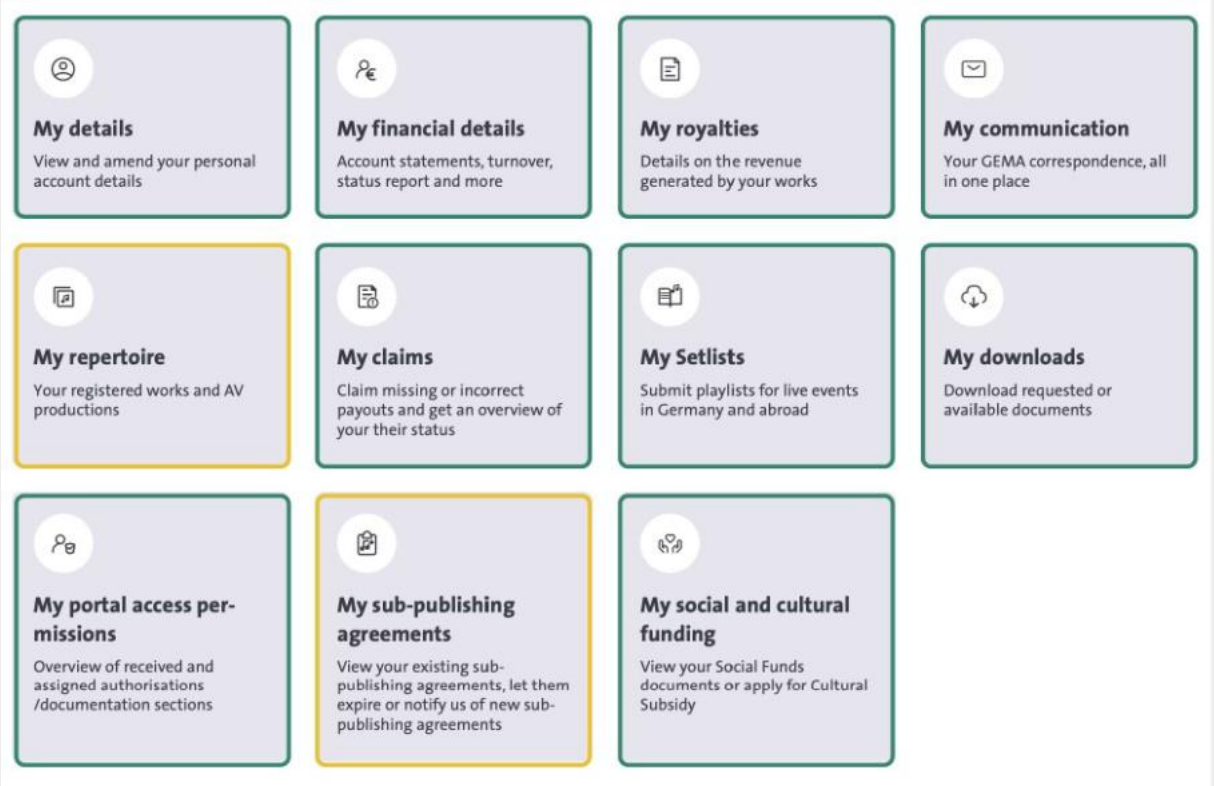
In addition, other search functions within the online portal that rely on work data, such as the work search feature used in the “Work Classification” service, will also be affected by the shutdown.

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Below you will find an overview of all services as displayed in the portal:

Yellow = temporarily unavailable (2 November to 10 December)
Green = available as usual without any interruption

My area



ICE GetOn

Services



Please also take note of the applicable submission deadlines and consider the migration timeline when planning the registration of works, work amendments, sub-publishing agreements and ECP submissions.

For more information about our project GetOn, please visit our website.